

the *Carly Ryan* foundation. **APP FACTS**

JUSTALK KIDS



JusTalk Kids is a safe kids message and video chat app. Kids will not receive friend requests, calls or messages from strangers. All of your children's personal information (including conversations) is encrypted and completely safe. JusTalk Kids allows kids to video call and message using Wi-Fi so a phone number is not required. Users under 13 must have parents permission before downloading the application.

JusTalk Kids is completely free on the app store and the Android Marketplace, although it does offer in-app purchases with the non-kids version of the app.

JusTalk Kids is designed with an easy to use interface for children. Its range of settings allow parents to make the app as safe as possible for their child.

Safety Features

JusTalk Kids has a range of safety features in place to keep their users in control and safe:

- Parents and guardians can control their child's access to all social features by setting passcodes.
- No harassment from strangers. Children will not receive friend requests, messages or calls from strangers unless added by the parents or guardian.
- No phone number is needed, only a WiFi connection.
- Parents and guardians assist their child in creating a JusTalk Kids account by setting up a JusTalk ID through the bottom of the signup page.
- Parents and guardians can block or remove any contact at any time.

What If My Child Is Being Harassed?

JusTalk Kids provide a reporting entrance ("Feedback"). Through the child's JusTalk Kids account, they can report inappropriate content (including harassing, bullying, sexual or violent content) or suspicious activity (for example, if they think someone else is impersonating their friend or family member) and immediately block the user.

How Do You Add a Friend on JusTalk Kids?

For a contact to be added to your list, you have to add them AND they have to add you. JusTalk Kids requires both parties to be aware of each other outside the app.

If someone tries to add your child but your child doesn't add them back, any attempted calls and messages will get rejected and remain unseen. Kids don't receive any notification about friend requests, calls or messages unless they add the parent approved person first.

1. Go to the 'Friends' tab
2. Tap 'Add Friends' button on the top right corner.
3. Select either 'JusTalk ID', 'Phone Number' or 'Scan QR Code'
4. Type in relevant information and click 'Add'

How Do I Delete My Child's Account?

If your child feels unsafe or you no longer wish to use the app, you may delete their account by emailing kids@justalk.com. Deleting their JusTalk Kids account will delete their registration information, information about their activity, contacts and device information. However, messages sent from your child to other users will still be visible on the other users' device.

Like any social media JusTalk can be a positive social activity that keeps kids connected to their friends. Just be mindful of screen time and be aware of who they are connecting with. We always encourage open conversations around privacy and personal safety.

App Fact Sheets available from the Carly Ryan Foundation. Please email: info@carlyryanfoundation.com

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