

# ParentShield

## *The Child-Safe Mobile Network*

### **What is ParentShield?**

ParentShield is a new breed of mobile telephone service, designed to help parents and guardians protect children and vulnerable people from the risks that are associated with them having their own phone.

The service provides parents and guardians with the ability to listen to all calls, read all texts and limit the internet access through an online portal. This service works in the same way as a normal SIM would for the child or vulnerable person, but provides important safety benefits.

Each account has "Home Numbers", which are free for all SIMs associated with that account to contact, via calls or SMS. Even if the user has used up all their allowed credit, Home numbers will always work, and always be free. These numbers normally contain the mobile or landline number of the child's mother & father or a close family member.

The "Specific Word Alerts" allow the account holder to be alerted when the user uses a certain word or phrase. As soon as a text containing an alert word or phrase is detected, the account holder will receive a text, containing the word that has been used. You can set alerts for as many words as you need to, which can be added in your online account under the settings section.

The Time-Restricted Mode has been designed to give you, as a parent total control over when your child can use their phone. You have the ability to block all communications to and from the phone between your chosen hours, such as after bedtime or during school hours. During the restricted time period, the Phone can only be used to contact, and be contacted by the two "Home Numbers" and of course, the Emergency Services.

You can keep your current number, this will need to be done after you have set up your account.

No matter what the phone user does, it's only possible to use up the monthly allowance plus any extra funds that you have chosen to pay onto the account in advance. All international, premium rate, or text shortcode numbers are blocked permanently.

You will be billed the price shown on the monthly plan that you have chosen, once a month on the anniversary of the date that you ordered your SIM.

It is possible to block your child from accessing the internet through mobile data. Although we don't have the power to block internet access through a wifi connection, your internet provider should be able to give you the option to use appropriate parental controls, to ensure that your child will always be protected. If using an Apple device you can set up Restrictions under the phone settings. Similar settings can be configured on Android devices

If your child has reached their monthly usage limit and has no additional funds, they will only be able to contact your chosen Home Numbers for the rest of that month.

You can add more funds for additional usage within your account.

## Costs and Plans

**Family Plan**

- 250 Texts
- 250 Minutes
- 2 Home Numbers
- Data Pay as You Go

**£9.99**  
Per Month

### 1 Family Plan Three-Size Smart SIM

#### Features:

- Call & Text Recording
- Time Restrictions
- Home Numbers \*
- Specific Word Alerts
- Internet restrictions
- Spending Controls
- Ultra Secure Mode

**Safe Plan**

- 500 Texts
- 500 Minutes
- 2 Home Numbers
- 500MB Data

**£14.99**  
Per Month

### 1 Safe Plan Three-Size Smart SIM

#### Features:

- Call & Text Recording
- Time Restrictions
- Home Numbers \*
- Specific Word Alerts
- Internet restrictions
- Spending Controls
- Ultra Secure Mode

**Safe Plan +**

- 1GB Data
- Unlimited Texts
- Unlimited Minutes

**£19.99**  
Per Month

### 1 Safe Plan+ Three-Size Smart SIM

#### Features:

- Call & Text Recording
- Time Restrictions
- Specific Word Alerts
- Internet restrictions
- Spending Controls
- Ultra Secure Mode

[Feature Details](#)

To find out more visit <https://parentsshield.co.uk/>