



Somerford Primary School

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Executive Headteacher : Mrs S Matthews

Head of School : Mrs H Frampton

20th March 2018

Dear Parents and Carers

I am writing to remind you of the procedure for finding out if school is open or closed in cases of extreme weather.

1. Check on the Dorset For You website at <https://mapping.dorsetforyou.gov.uk/closedservices/Service/schools> The website will be updated by us as early as 7am, should the school have to be closed due to unfavourable weather conditions such as snow. The website will then be updated again after 4pm, with information relating to the following day.
2. Check on the school website <http://www.somerford.dorset.sch.uk/> where information will be given to let you know if the school is open or has had to be closed. Our school website will also be updated during the course of the day as and when there are any changes.
3. If school has to be closed we will email parents with the details as soon as it is possible to do so.
4. We ask parents to post on the parents Facebook page.

Unfortunately, some parents were quite rude to Kerrie yesterday regarding the pre-recorded message on the school's telephone system.

Our school reception does not open until 8.30am and there is therefore no-one available to answer the phone before that time. The pre-recorded 'closed' message will still play automatically until 8.30 a.m. when school opens. This message just refers to the normal out of school hours closure. **Please do not telephone the school to find out if the school is closed due to snow.**

Finally, may I remind all parents that staff are here to help as much as they can but the school will not tolerate verbal or physical aggression towards staff of any kind.

Yours sincerely

Helen Frampton
Head of School

Enjoy

Aspire

Achieve